



Decatur County  
Memorial Hospital  
The Quality Care You Want. Close By.



Decatur County Memorial Hospital

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**2017 ANNUAL REPORT**



# WELCOME



**REX MCKINNEY**  
President and CEO

I want to personally welcome you to Decatur County Memorial Hospital and all we have to offer. As a 25-bed critical access rural hospital serving Decatur County and the surrounding areas, our mission is to provide exceptional healthcare in an environment of trust and compassion.

DCMH has been a proud part of this community since 1922. While we have evolved over the years, one thing has remained consistent—our commitment to ensuring patients receive personalized and high quality care. From our outstanding primary care team, 24/7 emergency department, outpatient specialty services, birthing center, wound healing & vascular center and more, we are here to serve you, our patients. We'll continue to seek opportunities to offer additional services so you can receive a full spectrum of services with the best possible care all within Decatur County.

At DCMH, we are continuing to make strategic and objective investments in technology, maximize the use of our physical layout, and emphasize education and staff development—all focused on being better tomorrow than today.

We remain an active participant in community endeavors where we strive to serve both as an organizational entity and as individual members in our contribution to the betterment of the community.

In summary, it continues to be my sincere honor to serve as the hospital President and CEO. It is a blessing to work side by side with some of the most professional staff in health care today—as well as being so generously supported by the Decatur County community. Our staff of more than 500 professionals has dedicated their time, energy and expertise to providing high quality care every day. Along with the staff and the Board of Directors, we are encouraged knowing the value DCMH has provided over the years, and are encouraged by what the future holds.

Decatur County Memorial Hospital is your community hospital and serves in a way that no others can. So read on and learn – you'll soon recognize that it's your health and it's your hospital. Best wishes for the coming year.

Sincerely,

A handwritten signature in black ink that reads "Rex McKinney". The signature is written in a cursive, slightly slanted style.

Rex McKinney

“This is a small, rural community where everyone knows everybody. When you come to this hospital, you get that same feeling, the doctors and nurses already know who you are. You are not a stranger to them. This makes it a lot easier to ask questions and receive the best of care.”

— Jerry K.



# CARING FOR OUR COMMUNITY

## CHAMBER GOLF OUTING

DCMH participates in and sponsors the Decatur County Chamber of Commerce "Day of Golf" to show our support for the important work Director Jeff Emsweller and the organization do to benefit businesses, both large and small, in the community. It is a fun time and a great networking opportunity.



## OUR HOSPICE OF SOUTH CENTRAL INDIANA 23RD DECATUR GOLF TOURNAMENT

DCMH participates in the Annual Decatur Golf Tournament, hosted by Our Hospice of South Central Indiana. Proceeds from the tournament directly benefit their patients and help provide expert end-of-life care and services for Our Hospice patients and their families in the Decatur County service area.

## FLU VACCINES

One of the community health initiatives that DCMH provides to the public in order to improve the health of all residents of Decatur County is free flu shots. Through funding raised by the Hospital Foundation of Decatur County, DCMH was able to give an estimated 3,663 free flu shots to adults and 125 pediatric flu shots in 2017. This included all clinics and drive thru opportunities.



## YMCA CORPORATE CHALLENGE

DCMH participated in the YMCA Corporate Challenge for businesses and organizations of Decatur County. Events included swimming, volleyball, dodge ball, ping-pong, trivia and much more. The purpose of the challenge is to increase employee health and fitness, build employee pride and develop community spirit.



## 4-H FAIR

DCMH enjoys participating in the Decatur County 4-H Fair every year. In 2017, we provided a Blood Pressure Booth in the Community Building. This booth included a clinical staff member at all times. The booth showcased all of our physicians, provided a game for the kids to participate in, offer free blood pressure checks to the public, and refer people to Decatur County

Memorial Hospital. Aside from this, an emergency medical technician crew and ambulance truck were available near the Grand Stand.

## YMCA CELEBRITY GOLF OUTING

DCMH is a proud sponsor and participant in the YMCA Celebrity Golf Outing. All proceeds from the YMCA Golf Classic benefit their annual campaign. These proceeds help provide financial assistance for families and youth in Decatur County.

## COMMUNITY HEALTHY FAIRS

DCMH provides an annual Healthy Fair to all community members in Decatur County. This event is free and includes multiple screenings, a free lunch, physician speakers, a blood drive, prizes and more. DCMH also invites surrounding businesses, along with DCMH departments, to showcase how they can tend to all of the community's healthcare needs. In 2017, we showcased over 80 vendors and had around 700 participants. DCMH also provides a similar Health and Business Expo in Westport at the Community Center.

In addition, we provided numerous health fairs to the local, county elementary and high schools, as well as a few local corporations. During these health fairs, attendees were able to receive a free flu shot, check their cholesterol, blood pressure and glucose, as well as speak to clinical staff from numerous DCMH departments. Our corporate health fairs inspire healthy lifestyle changes for employees and educate staff in our community.

## BLOOD DRIVES

In 2017, DCMH participated in six blood drives. DCMH partnered with the American Red Cross to promote donating and giving back to the community.

## MEN'S HEALTH TAILGATE PARTY

DCMH hosted its first annual Men's Health Tailgate event. We offered free health screenings including: prostate cancer, skin cancer, cholesterol, blood pressure, diabetes, and hearing tests. In addition, several other providers were present to answer questions regarding their services. Participants were able to receive free screenings, enjoy tailgate inspired appetizers and watch a Big 10 college football game. The event had over 45 participants.

## EASTER EGG HUNT

DCMH provided an Easter Egg Hunt to the community this past year at Rebekah Park. The egg hunt was for children 10 years of age and younger. There were an abundance of eggs for the children to find, along with prizes and a visit from the Easter Bunny. The Easter Egg Hunt hosted over 250 children and their families.



# COMMUNITY NEEDS ASSESSMENT

A Community Health Needs Assessment was completed in 2016 which identified the areas of greatest need in our community. Results collected from community surveys and health data determined greatest areas of need are illegal drug use education and prevention, alcohol abuse education and prevention, mental health services, and parenting skills.

DCMH has developed initiatives and partnered in community programs to address these needs. A few of those initiatives are listed below.

## ILLEGAL DRUG USE EDUCATION AND PREVENTION

- Key staff members have become members of the Greensburg Prevention Group, an organization helping to decrease substance abuse and related behaviors by promoting healthy choices in Greensburg.
- DCMH interfaces with the Indiana Scheduled Prescription Electronic Collection and Tracking (INSPECT) program, designed to address the problem of prescription drug abuse and diversion in Indiana. Physicians use this tool to assure patients have not received narcotics from multiple providers.
- Emergency Department implemented prescribing practices which limits the number of narcotic pain medications that are sent home with patients.

## ALCOHOL ABUSE EDUCATION AND PREVENTION

- DCMH is sending referrals to both Inpatient and Outpatient treatment facilities.
- We provide a weekly meeting place for the local chapter of Alcoholics Anonymous.
- Key staff members participate in the Greensburg Prevention Group.

## MENTAL HEALTH SERVICES

- The Emergency Department uses Bloomington Meadows Telepsych assessments for acute care services as well as the inpatient nursing units.
- Through our Senior Life Solutions department, we are able to assess and assist geriatric patients with treatment and therapy.

## PARENTING SKILLS

- OB and Social Work staff educate using the Safety Pin program which teaches preventative care to families for high risk infants. The goal of this program is to reduce infant mortality.
- Departments within the hospital participate in the Indiana Perinatal Quality Improvement Collaborative. This initiative is to emphasize perinatal care providers and hospitals have an important role in assuring all babies born in Indiana have the best start in life.



# GROWTH INITIATIVES

## LOOKING BACK TO 2017

### 3D TOMOGRAPHY

In 2017 we began offering 3D mammography, also known as tomosynthesis or 3D breast imaging. This is an advanced technology in the fight against breast cancer that allows doctors to examine breast tissue one layer at a time. The 3D imaging system uses high-powered computing to convert digital breast images into a stack of very thin layers or “slices” for radiologists to review.

### PULMONOLOGIST

We welcomed a new board-certified pulmonologist Dr. Thomas Ferry. Dr. Ferry was born and raised in Indianapolis, Indiana. He has had a diverse career in health care having been a nurse, physician, clinical researcher and educator alike. He received his undergrad at Ball State University, and later received his Doctor of Medicine Degree at Southern Illinois University in Springfield, Illinois. Dr. Ferry completed both his residency in Internal Medicine and fellowship in Pulmonary Critical Care Medicine at Indiana University School of Medicine. Dr. Ferry proudly served as an officer in the United States Air Force, Air Force Reserves and the Indiana National Guard for more than 14 years. He also has more than 18 years of clinical experience in private practice. His special interests include interventional bronchoscopy, thoracic oncology and interstitial lung disease.

### MYHEALTH PATIENT PORTAL APP

MyHealth is Decatur County Memorial Hospital and its affiliated medical practices' patient portal. The patient portal is a secure online web product that gives you 24-hour access to your personal health information. To make accessing information even easier, in 2017 we launched the MyHealth Patient Portal mobile app. Patients are now able to view their medical history at their fingertips using a simple login.

In addition to medical history, patients can view the following on the patient portal:

- Provider listing per specialty
- Lab and Radiology test results
- Discharge instructions
- View scheduled appointments

### GENERAL SURGERY AND WOMEN'S CARE

Across from Decatur County Memorial Hospital is the new location for General Surgery and Women's Care in Greensburg. Dr.'s Perry and Treska (Ob/Gyn) and Dr.'s Albers, Geers and Hamilton (General Surgery) practice in the new Welage Building. This convenient location provides a continual experience for our patients. The seven providers located here receive full support of the entire DCMH nursing and administrative staff.



# AWARDS & ACHIEVEMENTS

## ISO 9001 QUALITY MANAGEMENT CERTIFICATION

Certification of this quality management system demonstrates Decatur County Memorial's commitment to consistency, continual improvement and customer satisfaction. The ISO 9001 standard provides specific requirements for a quality management system that will enhance DCMH's ability to consistently deliver products and services that meet customer - as well as statutory and regulatory requirements.



## PATIENT SAFETY EXCELLENCE AWARD

This distinction places an elite group of hospital recipients within the top 10% of all hospitals evaluated for their superior performance in safeguarding patients from serious, potentially preventable complications during their hospital stays. Patient Safety Excellence Award recipients were determined by evaluating the occurrence of observed incidents and expected performance for 13 Patient Safety Indicators as defined by the Agency for Healthcare Research and Quality (AHRQ).



## PATIENT EXPERIENCE AWARD

This award recognizes hospitals that provide an overall outstanding patient experience—delivering a positive experience for patients during their hospital stay—as reported by patients. These hospitals are in the top 15% in the nation for overall patient experience. Healthgrades evaluates patient experience performance by applying a scoring methodology to 10 patient experience measures, from a 32-question survey of the hospital's own patients.



## THE HURST GOLD STANDARD OF NURSING AWARD

The Hurst Gold Standard of Nursing Award honors outstanding nursing staffs and recognizes facilities dedicated to fostering the gold standard in quality nursing care. For award recipients, their patients, and their communities The Hurst Gold Standard of Nursing Award represents a trusted symbol acknowledging the quality nursing care they can expect to receive at a Hurst-recognized facility.



## ACHIEVE WELL – FOUR STAR LEVEL

The Four Star level of AchieveWELL is designed to strategically evaluate, plan and analyze the growth of the hospital's wellness initiatives. To win the award, DCMH had to demonstrate leadership involvement throughout the organization, a committed Wellness Team that uses data driven decision making, alignment between DCMH's mission/vision and the Wellness Program mission/vision, incorporation of safety and injury prevention and several other key factors.



## TOP 100 HEALTHIEST EMPLOYERS

Decatur County Memorial Hospital has been recognized as one of the Top 100 Healthiest Employers in the nation by Healthiest 100®. Criteria to be chosen amongst the top in the nation are these six key components:

**Vision:** Clearly understands the challenges and opportunities which differentiate its workplace, workforce and industry and has identified the attributes that set its corporate wellness initiatives apart and above.

**Culture/Engagement:** Engages the hearts, minds and bodies of employees to address and affect wellbeing. "Walks the talk" in every respect of workplace culture, including working conditions and organizational practices.

**Learning:** Employer is a learning-minded organization that demonstrates a track record of continuous improvement leading to increasingly successful and repeatable employee wellness outcomes.

**Expertise:** Seeks out wellness professionals who balance subject-matter expertise with emotional intelligence and a deep understanding of behavior and motivation. Develops the internal know-how to execute on organizational vision.

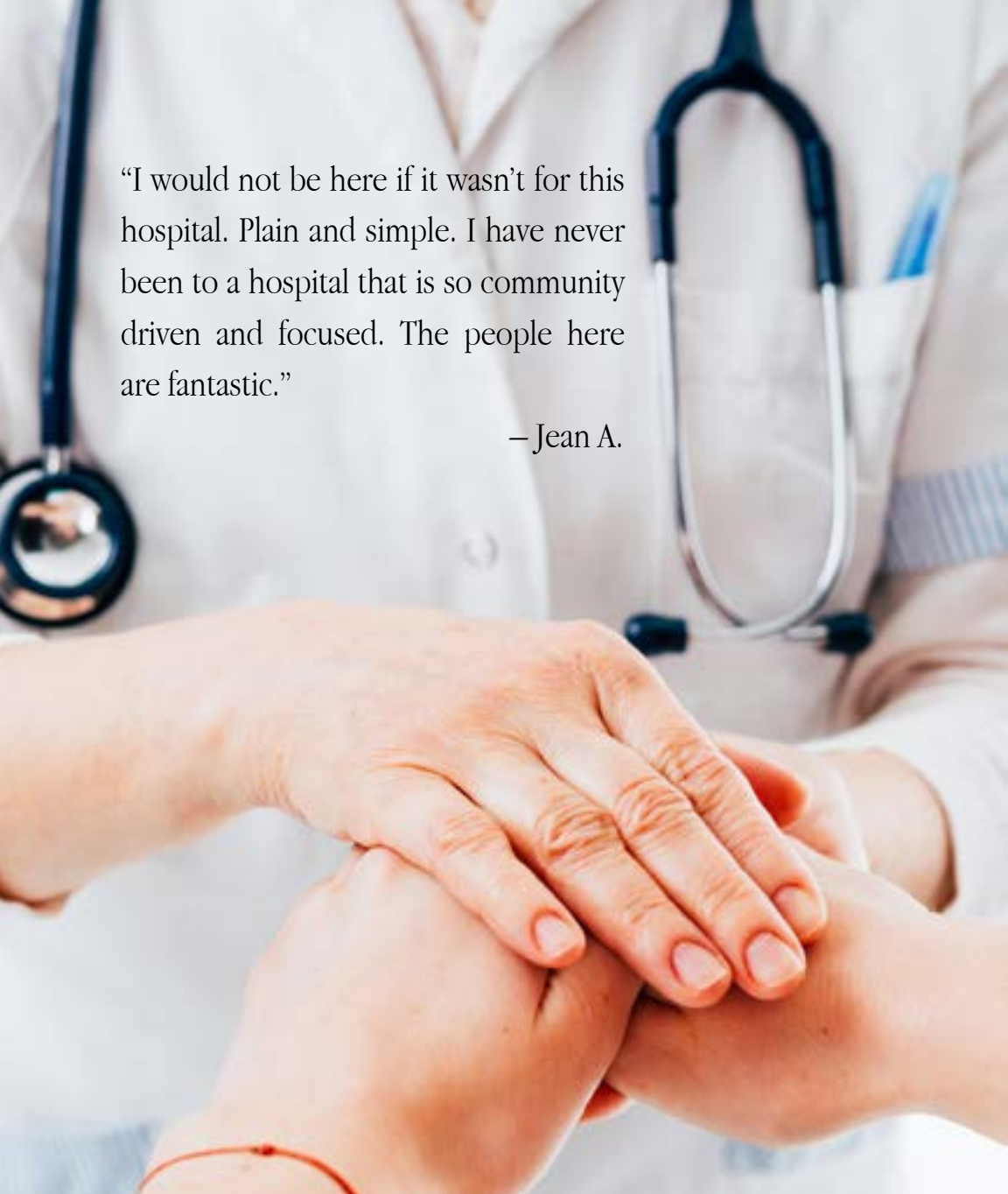
**Metrics:** Employer clearly understands and defines the strategic value of wellness to the overall organization. Measures success and makes adjustments as needed to sustain and improve results.

**Technology:** Maintains awareness of tools and technologies, and understands how to match them to organizational needs. Deploys the most suitable technologies to direct and manage corporate wellness initiatives.

## BRONZE WORKPLACE HEALTH ACHIEVEMENT

The American Heart Association has defined best practices for employers to use to build a culture of health for their employees in the workplace. The Association's Workplace Health Achievement Index measures the extent to which the company has implemented those workplace health best practices. Companies recognized at the Bronze level have achieved an Index score of 86 – 129 out of a maximum 217 points.





“I would not be here if it wasn’t for this hospital. Plain and simple. I have never been to a hospital that is so community driven and focused. The people here are fantastic.”

– Jean A.

## FINANCIAL OVERVIEW

	2017	2016
<b>FINANCIAL OVERVIEW</b>		
Total Operating Revenues	\$63,181,820	\$56,722,806
<b>Expenses</b>		
Salaries, Wages and Benefits	\$32,701,952	\$30,792,434
Other Operating	\$29,459,988	\$24,286,916
Nonoperating Revenue (Expense)	\$1,879,748	\$1,053,368
Provision for Future Healthcare Needs	\$2,899,628	\$2,696,824

	2017	2016
<b>HOSPITAL STATISTICS</b>		
Admissions – Hospital	1,291	1,200
Patient Days – Hospital	3,887	3,785
Newborns	219	245
Surgical Procedures	2,271	2,016
Emergency Room Visits	14,608	15,614

### 2017 MEDICAL STAFF

Brian Albers, MD | Arthur Alunday, MD | Nicole Boersma, MD | Aaron Bruns, MD | Randall Caldwell, MD  
 Kathleen Canfield, MD | Andrew Chandler, DO | Andrew Grane, MD | Franki Crist, CRNA | Ryan Daly, MD  
 Maria Darr, MD | Purnendu Datta, MD | Rahul Dewan, MD | Andrew DuBois, MD | Christopher Dull, MD  
 Naveed Fazlani, MD | Thomas Ferry, MD | Jennifer Fletcher, MD | Jon Geers, MD | Nandu Gourineni, MD  
 Duncan Hamilton, DO | Robert Hasson, MD | Paul Haynes, MD | Steven He, MD | Max Henry, MD  
 Melinda Hunnicutt, MD | Jugnoo Husain, MD | Tracy Ingram, NP | Ruxandra Ionescu, MD | Amy Jelinek, DPM  
 Suzanne Johannigman, NP | Jassin Jouria, MD | Kotagal Kant, MD | Steven Kim, MD | Donna Lecher, NP  
 Monica Livers, NP | Rebecca Lovins, NP | Amanda Marcus, PA | Michael McCarty, MD | Robert McCready, MD  
 Mary McCullough, MD | Sue Ellen McMullen, NP | Scott McMullen, MD | Emily McNulty, NP | Kathryn Miley, NP  
 Jwalant Modi, MD | Polly Moore, MD | Noel Mungcal, MD | Robert Oesterling, MD | Ernest Orinion, MD  
 Vijayasree Paleru, MD | Evelyn Panzer, NP | Soo Park, MD | Timothy Peklo, MD | Robert Perry, MD | Nancy Pieper, LCSW  
 Derrick Plahn, MD | Jill Prickel, NP | Vijay Rao, MD | Jami Rayles, MD | Jack Scherer, MD | Satwant Singh, MD  
 Michael Slaughter, MD | Michael Snyder, MD | Nora Spendos, NP | Gust Spendos, MD | Christopher Stevens, MD  
 Natasha Struewing, NP | Daryl Tannenbaum, MD | Barbara Taylor, MD | Andy Tran, MD | Anxhela Treska, MD  
 Cary Troutman, NP | Danielle Turnak, MD | Cody Wagner, MD | Samantha Walke, NP | Shelly Walsman, NP  
 Thomas Webb, MD | David Welsh, MD | Barbara Wenning, CRNA | Marnie Widdifield, MD | Sylvester Youlo, MD  
 Shahab Zaidi, MD



### 2018 BOARD OF TRUSTEES

John W. Corya, *Chairperson*  
 Stephen Stringer, *Vice Chair*  
 Pat Cruser, *Secretary*  
 Dr. Nicole Boersma  
 Darren Evans  
 Laura Johnson  
 Dr. Mary McCullough  
 Bryan Robbins  
 Mollie Fry

### 2018 SENIOR EXECUTIVE STAFF

Rex McKinney, *President and CEO*  
 Catherine Keck, *Chief Financial Officer*  
 Kathy Stephens, *Chief Nursing Officer*  
 Amy Wickens, *Executive Director of Human Resources*



**OUR MISSION**

Decatur County Memorial Hospital advances the health and wellness of our community by providing high-value, patient-centered care, leadership and education.

**OUR VISION**

To be the gateway to health and wellness in our communities by delivering quality healthcare and wellness leadership through best practices and innovative partnerships.



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**(812) 663-4331 | [www.dcmh.net](http://www.dcmh.net)**

*Decatur County Memorial Hospital is a non-profit, community-owned hospital whose Board of Trustees is appointed by the Decatur County Commissioners.*