

The Possibilities Are Endless

2019 ANNUAL REPORT



Decatur County
Memorial Hospital

INTEGRITY | COMPASSION | QUALITY | COMMUNITY



FROM OUR CEO ...

One of our most important focus areas at Decatur County Memorial Hospital in 2019 — and continuing in 2020 — is access to care. We began offering online appointment requests through our website, and we introduced virtual care visits, giving patients the opportunity to have an appointment with their provider from the comfort of their own home or workplace.

As always, at the heart of all we do are our core values: community, quality, integrity and compassion.

Community

Our team members provided more than 2,800 service hours to the Decatur County community in 2019. We also gave nearly 4,300 free flu vaccines to community members. Our daily effort remains focused on the health and wellness of our community.

Quality

Several technological advancements have been implemented, including a product that monitors patient information and pushes data into the electronic health record (EHR) from the patient's bedside — improving efficiency of the care we provide and accuracy of data. We continue to improve our effectiveness toward improving care. Our care team has improved clinical practices related to sepsis treatment, which now performs better than national averages. Our team continues to focus on improving patient experience by ensuring timely access to care. We realize every healthcare consumer deserves the best quality and our intention is to sustain the great reputation our physicians have established in our community.

Integrity

Our openness in communication and accountability for all we do is at the root of building a strong culture in our workplace. During 2019 our efforts to improve our workplace were highlighted by improving benefits for our team to ensure we are highly competitive in the market. In addition, Decatur County Memorial Hospital remains the only hospital in the State of Indiana with critical access hospital accreditation from DNV GL Healthcare, the first and only accreditation program to combine mandatory Centers for Medicare and Medicaid Services (CMS) standards with a world-class quality management system. In addition, we are the only hospital in the state ISO 9001:2015 certified which demonstrates our commitment to consistency, continual improvement and improving patient satisfaction.

Compassion

Our entire Decatur County Memorial Hospital team continues to offer the highest-quality experience with empathy and seamless access to care, ensuring the possibilities for those we serve for health and wellness needs are endless.

We are proud of our staff — physicians, care providers, team members and governing board — all who are dedicated to being the gateway to health and wellness in our community and providing “The Quality Care You Want. Close By.”

Sincerely,

Rex McKinney, FACHE
President/CEO



SPOTLIGHT: STEPHANIE

Rehab Services Help to Give Mom of Three Her Life Back

One chilly December night, on her way home from work, Stephanie Barber's life changed forever when she got into a car accident on State Road 46.

Stephanie fortunately didn't have any fractures in her neck or broken ribs. However, she was in a lot of pain from the force of the accident. In the hospital recovery room, she realized her speech was beginning to slur. Walking also became a struggle.

At home, Stephanie had difficulty with everyday tasks. Her primary care provider prescribed physical, occupational and speech therapy at Decatur County Memorial Hospital.

Today, thanks to the DCMH therapy team, Stephanie is able to better care for herself and more importantly, her children.

"I can now hold my children, speak without much stutter and stand up straight," she said. "If it wasn't for my therapists, I would still be struggling, but instead I am improving each and every week!"

Stephanie was chosen as DCMH's rehabilitation February Patient of the Month. Holly Koors, Kelsey Puckett and Heather Riga are helping her progress even further.

Stephanie and her family are grateful for DCMH and everything they have provided her with these last few months.

"Before any of this happened to me, I didn't realize how incredible some of these people were within the hospital and what they could do for others," Stephanie said. "It is very reassuring knowing they have staff who can connect with you on a personal level, not just a professional one. I am so thankful for my therapy team. Their dedication and focus on my injuries has helped me get to where I am today!"



For more information about therapy services, visit www.dcmh.net or call 812-663-1119.



LOOKING BACK



DR. AMANDA WILLIAMS
Amanda Williams joined our Family Medicine team in August 2019. She sees patients at the Tree City Medical Partners location. Amanda attended the Indiana University School of Medicine, then later completed her residency at the Union Hospital Family Medicine Residency. She hopes to continue to provide full-spectrum primary care with special interests in obstetrics, mental health, addiction and rural health. She is enjoying serving the Decatur County community.



DR. ERIC TANNENBAUM
DCMH welcomed a new Orthopedic Surgeon, Dr. Eric Tannenbaum. Dr. Tannenbaum is a fellowship-trained Orthopedic Sports Medicine Surgeon specializing in the treatment of sports-related disorders as well as joint replacement and shoulder, elbow, knee, hip, ankle, and wrist care. He sees patients at his Southern Indiana Orthopedics office in Greensburg.



DR. CHOWDRY PINNAMANENI
Dr. Chowdry is a regional expert in wound care and hyperbaric medicine and treats patients in the Wound Healing & Hyperbaric Center. He is well known for leading best practice in wound management, including specialization in hyperbaric healing. He is Board Certified in Undersea and Hyperbaric Medicine, a unique credential held by only three providers in Indiana, and also maintains specialized Board Certification in Wound Medicine Surgery, a certification held by only four providers in Indiana.

VASCULAR SURGEONS

Three vascular surgeons were hired in 2019 through a partnership with Southern Indiana Surgery: Dr. Douglas Roese, Dr. Jason Christie and Dr. Michael Buckmaster. The Vascular Center provides the very best vascular care in the region, including comprehensive diagnosis, prevention and treatment of a wide variety of vascular conditions.



MEDICATION DROP BOX

DCMH implemented a Medication Drop Box at the beginning of 2019. Patients can safely and securely dispose unused medications using a medication disposal box located across from the pharmacy in the hospital.

The medication drop-off box allows people to dispose of unused prescriptions without the risk of them being used or abused by someone for whom they were not prescribed.

It also is a more environmentally safe option for disposal rather than flushing or throwing away drugs that can interfere with drinking water or cause other environmental issues.

LOOKING AHEAD



DR. SETH CAHN
Neurologist, Dr. Seth Cahn will be joining the DCMH team in 2020. Dr. Cahn is a fellowship-trained general neurologist specializing in the treatment of epilepsy-related disorders. As a general neurologist, he also routinely sees patients with headache and migraine, back and extremity pain, motor and sensory syndromes, dementia, movement disorders, multiple sclerosis, stroke and neurovascular syndromes.

DR. DEEPAK JASUJA
Dr. Deepak Jasuja plans to join the DCMH staff as a Nephrologist in the upcoming year. Dr. Jasuja's interests include acute kidney injury, acid base and electrolytes, renal replacement therapies, immune glomerulonephritis and vasculitis, sepsis, airway, resuscitation science, and extracorporeal membrane support.



BEHAVIORAL HEALTH
In 2020 DCMH will explore adding a Behavioral Health department to its service lines. Our initiative is to staff a Psychiatrist and Licensed Clinical Social Worker who will be able to see children, adolescents, adults, and families. Our goal is to have a team in place to help patients work through crisis, anxiety, depression, grief/loss, serious mental illnesses, and relationship conflicts. Through evidence-based approaches, such as cognitive-behavioral therapy, art therapy, acceptance, and commitment therapy, this team will help individuals move through life's challenges.



ACCESS TO CARE
2020 will have a focus of access to care for our patients. We will begin offering online appointment reservations via our website. With a quick four question form, our call center will reach out to the patient and schedule his or her next appointment. We will also be introducing Virtual Care where patients can have a virtual appointment with their provider from the comfort of their own home or work place.



IMPLEMENTATION OF NEW TECHNOLOGY
Several technological upgrades will be implemented within the coming year. The first of which is a product that monitors and displays real-time information from any connected device at a central station and allows alerts from devices to be sent directly to nursing stations. This technology monitors a vast array of patient information including oxygen levels, pulse rate, respiration rate, and other clinically valuable measurements. This technology also pushes data into the EHR from the bedside - increasing efficiency and accuracy of information. This, in turn, allows providers to have access to data in real time increasing patient safety.

Another system we will begin to use soon is a home-based monitoring system. Through a simple device attached to the hand, this system monitors pulse, respiration rate, and oxygen saturation of the patient. Using Bluetooth technology, staff at the hospital are able to review the data and provide essential health coaching.

Several new pieces of surgical equipment will be installed for orthopedic procedures as well. The new equipment is designed to increase the types of procedures that can be performed, increase the number of positive outcomes, and increase accuracy during surgery.



SPOTLIGHT: SAMANTHA

Breathing Easier with our Pulmonology Team

Have you ever chased your kids in the backyard on a hot summer's day and needed to catch your breath? Have you ever had to decide, based on your breathing, whether or not you should venture out of your house?

Samantha Bealmear has. In 2015, Samantha, mother of two young children, started experiencing breathing issues that lead to upper respiratory infections and pneumonia. She was referred to Dr. Thomas Ferry, a pulmonologist at Decatur County Memorial Hospital.

Dr. Ferry spent a lot of time listening to Samantha to tease out the root of her complicated respiratory issues. He ultimately decided to conduct a bronchoscopy.

Samantha thanks Dr. Ferry and Nurse Practitioner Kathy Miley for "going above and beyond" to ensure that she recovered from her bronchoscopy.



"They were in and out of the recovery room, making sure that as I woke up I knew they were there," Samantha said. "Dr. Ferry would not leave my side until he knew I was better."

Samantha was diagnosed with bronchiectasis triggered by mold exposure. Dr. Ferry fought tooth and nail to win her the chance to undergo a drug trial to treat it. So far, she has had remarkable results.

"I could not have received better care from any other place," Samantha said. "The compassion I feel from Dr. Ferry and his team is exceptional. Even Keisha and Kristy [Dr. Ferry and Kathy's medical assistants] know me by name and recognize my voice on the phone. It means the world to me to know that I am never just another number. I can breathe easier, and I have less anxiety about the future knowing I have their support."



For more information on pulmonology, visit dcmh.net or call 812-663-1311.



HEALTH FAIRS

Each year DCMH provides several health fairs to community members and local companies and organizations. The annual Healthy Fair is the largest in this region and allows participants to receive free blood screenings, a free lunch, physician presentations, prizes and more. In 2019, we showcased over 75 vendors and served over 850 participants. DCMH also provides a similar Health and Business Expo in Westport each year.

We also provided numerous health fairs to local elementary and high schools. During these events, staff was able to receive free flu vaccines, check their cholesterol, blood pressure and glucose, as well as speak to clinical staff from DCMH departments. Our corporate health fairs inspire healthy lifestyle changes for employees and educate staff in our community.

DATA FOR 2019 HEALTHY FAIR

- Attendance:** 852
- Vendor booths:** 76
- Free Lab draws completed:** 265
- Blood Drive:** 26 units collected



FREE FLU VACCINES

One of the community health initiatives that Decatur County Memorial Hospital provides to the public in order to improve the health of all residents of Decatur County is free flu vaccinations.

Through funding raised by the Hospital Foundation of Decatur County and other DCMH programs, we were able to provide 4,297 free flu shots during 2019. This included all clinics and drive thru opportunities.



MEN'S HEALTH TAILGATE PARTY

DCMH hosted its third annual Men's Health Tailgate event. We offered free health screenings including: prostate cancer, skin cancer, cholesterol, blood pressure, BMI assessment and range of motion assessment. Several providers were present to answer questions regarding their services. Participants were able to receive free screenings, enjoy appetizers and watch a Big 10 college football game.

DATA FOR 2019 MEN'S HEALTH TAILGATE PARTY

- Prostate Cancer Screening:** 71 completed, 3 were elevated (1 ended in a prostate cancer diagnosis)
- Skin Cancer Screening:** 13 Abnormal Results
- Blood Pressure Screening:** 9 High BP Results
- Range of Motion Assessment:** 10 Deficits Identified



OUR TEAM

2020 BOARD OF TRUSTEES



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HUMAN RESOURCES



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2019 MEDICAL STAFF

Brian Albers, MD
Arthur Alunday, MD
Anthony Bashall, MD
NicoleNi Boersma, MD
Jennifer Bucki, MD
Michael Buckmaster, MD
Seth Cahn, MD
Randall Caldwell, MD
Kathleen Canfield, MD
Andrew Chandler, DO
Jason Christie, MD
Andrew Crane, MD
Franki Crist, CRNA
Kirk Crouser, MD
Maria Darr, MD
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Suzanne Johannigman, NP
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Steven Kim, MD
Lawrence Klein, MD
Laura Krall, FNP
Alison LaFlower, NP
Lisa Lanham, DPM
Monica Livers, NP
Amanda Marcus, PA-C

Michael McCarty, MD
Mary McCullough, MD
Sue Ellen McMullen, NP
Scott McMullen, MD
Emily McNulty, ANP
Kathryn Miley, FNP
Jwalant Modi, MD
Desirae Moore, LSW
Polly Moore, MD
Noel Mungcal, MD
Courtney Myers, NP
Robert Oesterling, MD
Ernest Orinion, MD
Soo Park, MD
Timothy Peklo, MD
Robert Perry, MD
V Pinnamaneni, MD
Derrick Plahn, DO
Geoffrey Pornoy, MD
Jill Prickel, NP
Vijay Rao, MD
Jami Rayles, MD
Douglas Reese, MD
Satwant Singh, MD
Michael Slaughter, MD
Gust Spenos, MD
Christopher Stevens, MD
Natasha Struewing, NP
Darryl Tannenbaum, MD
Eric Tannenbaum, MD
Barbara Taylor, MD
Andy Tran, MD
Anxhela Treska, MD
Cary Troutman, NP
Danielle Turnak, MD
Cody Wagner, MD
Samantha Walke, NP
Shelly Walsman, NP
David Welsh, MD
Barbara Wenning, CRNA
Marnie Widdifield, MD
Amanda Williams, MD
Shahab Zaidi, MD

2019 BY THE NUMBERS

FINANCIAL OVERVIEW

	2019	2018
TOTAL OPERATING REVENUES	\$68,790,705	\$65,999,733
EXPENSES		
Salaries, Wages and Benefits	\$35,951,172	\$35,951,172
Other Operating	\$32,261,652	\$29,968,982
NON-OPERATING REVENUE (EXPENSE)	\$4,069,532	\$1,253,594
PROVISION FOR FUTURE HEALTHCARE NEEDS	\$4,647,413	\$2,892,370

HOSPITAL STATISTICS

	2019	2018
ADMISSIONS - HOSPITAL	1,151	1,263
PATIENT DAYS - HOSPITAL	3,643	3,927
NEWBORNS	222	237
SURGICAL PROCEDURES	2,590	2,267
EMERGENCY ROOM VISITS	14,193	14,483



INPATIENT
ADMISSIONS

1,151



ER VISITS

14,193



LUNG
SCREENINGS

108



HEART
SCANS

988



BABIES
DELIVERED

222



FREE FLU
VACCINES GIVEN

4,297



DCMH COMMUNITY
EVENTS HELD

63



COMMUNITY HOURS
STAFF GAVE BACK
TO THE COMMUNITY

263

DOLLARS GIVEN TO CHARITY CARE: \$2,103,272

OUR MISSION

Decatur County Memorial Hospital advances the health and wellness of our community by providing high-value patient-centered care, leadership and education.

OUR VISION

To be the gateway to health and wellness in our communities by delivering quality healthcare and wellness leadership through best practices and innovative partnerships.

CORE VALUES

Integrity

We promote openness in communication and accountability for our conduct and decisions. We demonstrate respect and honesty and promote an atmosphere of trust.



Compassion

We exemplify care and empathy towards our patients and their families as well as our team members. We respond thoughtfully and reasonably in all circumstances and celebrate our successes.

Quality

We focus on continuous performance improvement in all we do while serving each person as an individual, promoting innovation and pursuing extraordinary results. We are driven by being the best at what matters most: patients and their families, team members and our community.

Community

We contribute positively through community involvement and stewardship of resources striving to meet the health and wellness needs of our staff, community and the patients we serve.

AWARDS & ACHIEVEMENTS



Bronze Workplace Health Achievement

The American Heart Association has defined best practices for employers to use to build a culture of health for their employees in the workplace.

The Association's Workplace Health Achievement Index measures the extent to which the company has implemented those workplace health best practices. Companies recognized at the Bronze level have achieved an Index score of 86 – 129 out of a maximum 217 points.



ISO 9001 Quality Management Certification

Certification of this quality management system demonstrates Decatur County Memorial's commitment to consistency, continual improvement and customer satisfaction.

The ISO 9001 standard provides specific requirements for a quality management system that will enhance DCMH's ability to consistently deliver products and services that meet customer - as well as statutory and regulatory requirements.





Decatur County
Memorial Hospital
The Quality Care You Want. Close By.

720 N. Lincoln St. • Greensburg, IN 47240



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Hospital Switchboard (812) 663-4331

Patient Access Call Center (812) 222-DOCS (3627)

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